

College of Homeopaths of Ontario (CHO) Operations Policy Binder

Title: Website Privacy Policy

Subject: Website

Policy Number: COM – 06

Status: Approved

Date: January 22, 2010, editorial updates May 2019

This policy is applicable to all situations, unless otherwise noted.

Introduction

The Council of the College of Homeopaths of Ontario¹ (CHO) is committed to protecting the privacy of any personal information you may provide when visiting our website. Part of that commitment is to explain what information may be collected and why, how it will be used and who may have access to it.

The CHO is subject to the Regulated Health Professions Act, 1991, (RHPA), the Homeopathy Act, 2007, the privacy provisions of the Personal Information Protection and Electronic Documents Act (PIPEDA) and the Personal Health Information Protection Act, 2004. It is obligated to maintain privacy and confidentiality of information that it receives or creates in the course of fulfilling its mandate to regulate the profession in the public interest.

Scope

This Statement of Privacy applies to the College of Homeopaths of Ontario (CHO) Web site (<http://www.collegeofhomeopaths.on.ca>) and governs data collection and usage. By using the CHO website, you consent to the data practices described in this statement.

Collection of Information

When you visit our website, we automatically collect some limited information. This is not personal information and cannot directly identify a specific person. For example, we track the your IP address, browser type, domain names, access times and referring Web site addresses. This is necessary for the operation and security of our website, and is also used to maintain quality of the service, and to provide general statistics regarding use of the CHO Web site. These statistics are reported in aggregate forms to our communications staff.

We do not link server log information to any other data in a way that would enable us to identify individual visitors.

Other personal information such as your name, telephone number or email address is only obtained if you supply it by sending us an e-mail, submitting a general inquiry form, or registering in a secure portion of the

¹ Formerly known as the transitional Council of the College of Homeopaths of Ontario (TC-CHO).

site. If you simply browse or download from our website, we do not collect any personal information. If you subscribe to our mailing list online you may receive periodic mailings from us with information on services or upcoming events. If you do not wish to receive such mailings, please let us know by unsubscribing.

We may also use this website to conduct electronic consultations in which individuals or organizations are invited to provide comments. If you send comments to us via the website, we will collect your comments and your contact details for the purposes of the consultation concerned.

Our website is hosted on servers owned and managed by a third party. Applicable law protects any personal information collected on our behalf.

How we use the information

We only use your personal information for the purposes for which you give it to us. We keep the information for only as long as necessary to fulfill the purpose for which it is collected.

We do not share your personal information with other organizations or individuals unless:

- it is necessary to fulfill your request
- it is required or authorized by law
- it will prevent or lessen a serious and imminent threat to somebody's health or safety.

CHO does not sell, rent or lease its customer lists to third parties. CHO may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, CHO may share data with trusted partners to help us perform statistical analysis, send you an email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to CHO, and they are required to maintain the confidentiality of your information.

Security of your Personal Information

CHO secures your personal information from unauthorized access, use or disclosure. CHO secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Use of Cookies

A cookie is a small amount of data that may be written onto your hard drive when you visit a site. It identifies you as a previous visitor of the site and is most often used to personalize settings and user preferences.

Cookies are used by websites to determine which sections are visited most often. Sites that require a username and password (such as Hotmail or Yahoo!) also use cookies to "remember" visitors. Each website deploys a unique cookie for every visitor, so one cookie cannot be "read" by another website.

The College's website does not require nor use cookies. If a specific part of the site should require the use of cookies, the user shall be notified.

Copyright / Permission to Reproduce

The CHO owns or licenses the copyright in all the material that appears on the Site.

Except as otherwise specifically noted, the materials on this site may be reproduced for personal or educational use, in part or in whole and by any means, without charge or further permission from the Council. You may download, store and use the material on the site for your own personal use and research. You may not republish, retransmit, redistribute or otherwise make this material available to any other party or make the same available on any website, on-line service or bulletin board of your own or of any other party or make the same available in hard copy or on any other media without our express prior written consent.

For permission to reproduce the materials on this site for redistribution or republication, email info@collegeofhomeopaths.on.ca or call 416-862-4780.

Disclaimer

We reserve the right to improve, amend, or suspend the service provided on the site at any time without notice to you. Although we make every effort to ensure that all information posted on our website is accurate and complete, we do not represent that it is so, or guarantee it, and accept no liability or obligation for accuracy or completeness. We reserve the right to update the information as necessary without notice. You should check the website from time to time for changes. As this website is for information purposes only, you should seek appropriate, qualified advice before acting or omitting to act based upon any such information.

The CHO does not assume and is not responsible for any liability whatsoever for the linking of any of these linked Web sites, the operation or content (including the right to display such information) of any of the linked Web sites, nor for any of the information, interpretation, comments or opinions expressed in any of the linked Web sites. Any comments or inquiries regarding the linked Web sites are to be directed to the particular organization for which the particular Web site is being operated.

CHO will occasionally update this Statement of Privacy to reflect legal, organizational and public feedback.

How to contact us

Contact us at info@collegeofhomeopaths.on.ca about any of your privacy concerns or to suggest further improvements to this website. Alternatively, you can write to us at:

Privacy Information Officer
College of Homeopaths of Ontario
163 Queen Street East, 2nd Floor, Toronto, ON M5A 1S1
Phone: 416-862-4780

Related Documents
